

FREQUENTLY ASKED QUESTIONS

Thank you for your enquiry about Summer Courses at Concord. We are often asked many specific questions by prospective students and their parents. Below are the answers to the more common ones.

1. *What type of course do you offer?* English as a Foreign Language (EFL) and Intensive Science courses.
2. *What is the course fee for Summer 2010*

Course A	04 July – 29 July	English	26 days	£2,420
Course B	04 July – 29 July	Science	26 days	£2,710
Course C	1 August – 22 August	English	22 days	£2,045
Course D	1 August – 22 August	Science	22 days	£2,295
3. *What does this include?* Tuition, accommodation, all meals, **Heathrow airport transfers on first and last days of course**, (air fare and airport transfers in country of origin are **not** included), course photograph, all sports and recreation activities on campus (and some off campus), laundry and excursions.
4. *How can the fees be paid?* By bank transfer or cheque in pounds sterling. Payment by Visa card can also be accepted, subject to a 3.0% administration charge. A deposit of £500.00 is payable at the time of booking to secure the place. Balance of fees are **due six weeks** prior to the commencement date of the course.
5. *Where is the school located?* In Central England (the Heart of England) near to the border with Wales. This is one of the most beautiful areas in the UK. The local town is Shrewsbury which is about 45 minutes from Birmingham and about 3 hours from London.
6. *What is your age range?* We run junior courses for students from 8 to 18 years.
7. *How many levels do you have?* All levels from beginners to advanced.
8. *How many students in a class?* 12 maximum. Some classes are smaller.
9. *How are students placed in a class?* A test is given at the start of the course and students are placed according to their age and English ability. We try to have mixed nationality classes where possible and a reasonable mix of boys and girls.
10. *Do you accept groups?* Yes, small groups are welcome although many of our bookings are on an individual basis.
11. *What type of accommodation do you offer?* Most of our students are in single study-bedrooms. We do have a few double rooms for our younger students. Girls and boys are strictly segregated in different houses with teachers living in with the students.
12. *What kinds of pastoral care do you have?* Each residential teacher is responsible for a small group of students living near them for any general welfare problems, this teacher will see their students every morning and every evening at bedtime. Each class has its own class teacher who will monitor academic progress and liaise with the Directors of Studies. Behavioural problems are dealt with by the Course Director.
13. *Do you arrange any other activities apart from studying?* Yes. We have a very well equipped campus including sports hall with squash courts, aerobics and weight training rooms, running track, swimming pool, two soccer pitches, rugby pitch, basketball, volleyball and tennis courts (outdoor), 9 hole golf course, photography dark room, art room, computer room, Internet café, disco and cinema to show video films. We also have a Performing Arts Centre with large auditorium and music practice rooms. We employ specialist Physical Education, Outdoor Education and Art teachers to organise our recreation programme.

14. *Are all your teachers native speakers?* Yes – and all our EFL teachers have a minimum of RSA Certificate in Teaching EFL or equivalent.
15. *What teaching methods do you use?* This varies according to level but we aim to get students using their English as much as possible with lessons in the four skills of reading, writing, listening and speaking. Grammar is also taught in textbook based lessons. Use of English outside the classrooms is encouraged at all times and in the afternoons we have an option programme of English activities with a wide variety of subjects.
16. *What examinations do you offer?* None on short Summer Courses such as these.
17. *Will a student get a Certificate at the end of the course?* Each student has a report sent home which gives information on English progress and involvement in the recreational programme.
18. *How can a student enrol?* Complete the application form of Sprachenmarkt.de. We will confirm availability of places. A deposit of **£500** will then be required to secure a place. This is deducted from the course fee. The balance of fees is due **six weeks** before the course starts.

Cancellation of a booking must be notified in writing. The cancellation will take effect from the day the written confirmation is received. The following scale of cancellation charges will be payable depending on when the notification of cancellation is received.

Prior to 42 days	Deposit forfeited
21 to 42 days	30% of the total course cost
14 to 20 days	60% of total course cost
7 to 13 days	90% of total course cost
less than 7 days	100% of the total course cost

19. *Can we assist in getting visas for students?* We are a registered sponsor with the U.K. Border Agency. Our letter of acceptance details start and finish dates, course fee, type of course and accommodation arrangements to support a visa application. We can write further letters of support if required.
20. *Does the College have a medical insurance scheme?* **NO** - There is no charge for students to be treated by the College nurse or our local doctor. There is usually no charge for **emergency** treatment in National Health Service hospitals. These are excellent in emergency cases but have long waiting lists for non-emergency treatment. There may be a charge for follow up or secondary treatment for students from some countries. Students from E.U. Countries should carry a European Health Insurance Card (E111). We strongly recommend medical (holiday) insurance is arranged in the country of residence to cover non-emergency treatment or repatriation e.g. an air ambulance. The College cannot arrange this for such short courses. **We also strongly recommend that you take out full insurance in case you have to cancel your course for any reason. This will in most cases include cover against loss of deposit.**
21. *Does the College arrange insurance of personal belongings?* **NO** - The College does not insure against the loss of students' personal belongings. If parents feel this is necessary, they should make their own arrangements with an insurance company in their own country.
22. *Is the College accredited by any organisation?* **Yes** - the College's English Summer Courses (but not its Science Summer Courses) are inspected and accredited by the British Council. Concord College is a member of English U.K.