



Severnvale Academy Youth Centre

Dates & Fees 2024

COURSE DATES & REGISTRATION FEE

STARLINE (for students aged 13–16) and EXPRESS (for ages 15–17) courses are available from 1st July until 9th August 2024.

Possible start dates: **Monday 1st July, Monday 15th July, Monday 22nd July or Monday 29th July 2024** (29th July is the *FINAL* start date).

Please note that Monday 8th July 2024 is not available as a start date.

The minimum course period is 2 weeks. **A single registration fee of £100 is payable for all courses.**

COURSE FEES – YOUTH PROGRAMMES (at our specialist Youth Centre)

Course Name <small>(Ages accepted)</small>	Intensity <small>(All lessons of 45 minutes' duration)</small>	Details of lessons	Details of other inclusions	Price
Starline <small>(for students aged 13-16 years)</small>	20 lessons/wk <small>(= 15 hours)</small>	20 lessons general English/wk <small>(Maximum 12 students per class)</small>	TWO FULL DAY excursions per week (midweek AND Saturdays) <i>plus</i> 4 HALF DAY excursions/activities (including sports) per week DISCOS, BARBECUES, all evening events ALL ENTRANCE FEES etc INCLUDED	2 weeks: £1,185 £530 per extra week
Express <small>(for students aged 15-17 years)</small>	28 lessons/wk <small>(= 21 hours)</small>	20 lessons general English/wk <small>(Maximum 12 students per class)</small> plus 8 lessons additional grammar & active communication skills per week <small>(Maximum 8 students per class)</small>	TWO FULL DAY excursions per week (midweek AND Saturdays) <i>plus</i> 2 HALF DAY excursions/activities (including sports) per week DISCOS, BARBECUES, all evening events ALL ENTRANCE FEES etc INCLUDED	2 weeks: £1,270 £565 per extra week

ACCOMMODATION FEES

Accommodation Type	Price per week
Individually selected homestay accommodation (FULL BOARD, including packed lunches) <i>Available for students aged 13-17</i>	£265*
Residential Accommodation @ Shrewsbury School (FULL BOARD, including packed lunches) <i>Available for students aged 13-16</i>	£365
Dietary options (gluten free, dairy/lactose free)	£45

**Note: Price includes FREE DAILY USE of Severnvale's own bus to/from the school (when necessary)*

TRANSFER SERVICE TO/FROM SHREWSBURY

Arrival / Departure place transfer*	Price of 1-way
Birmingham / Manchester	£0 (included)
Liverpool / Nottingham East Midlands / Coventry airports	£70
London Heathrow / Luton airports	£200
London Gatwick / Stanstead / City airports	£210

Please ensure that you inform us of all flight details (arrival/departure times, flight nos., airports etc.) for arrival & departure flights.

***IMPORTANT NOTES & CONDITIONS REGARDING AIRPORT TRANSFERS**

1. If 2, 3 or 4 students arrange courses and transfers together (as a small 'group') they will share the above transfer costs, but this will only apply if the students all book at the same time – invoices cannot be adjusted later *(note that there will be a higher charge if more than 4 students travel together as this will require a larger vehicle.)*
2. Students under 16 years old who book departure transfers must ADD £45 to the above departure transfer fees *(this is to cover the additional cost of driver waiting time, because the driver may be requested by the airline to wait until the flight has taken off before departing.)*
3. Severnvale reserves the right to carry extra passengers in the same vehicle without compensation or refund *(this is occasionally necessary in the event of last-minute changes to flights, delayed arrival/departure flights, and traffic problems.)*

KEEPING US INFORMED

You don't need to send us your flight information when you book the course, but **please ensure that you inform us of all flight details** (times, flight numbers, connections, airports you are flying from/to etc.) for arrival & departure flights as soon as these are arranged.

1. DEPOSITS

20% of the registration fee and course fees should be paid as a deposit immediately after you receive confirmation of acceptance. This deposit is non-refundable.

2. PAYMENT DATES

All remaining course, accommodation, transfer and other fees should arrive at Severnvale at least 28 days before your course start date (or immediately upon receiving confirmation of acceptance if you book less than 28 days in advance of your start date.) Severnvale cannot provide accommodation and lessons for students who have not paid.

3. CANCELLATION CONDITIONS

3.1 Registration fees and course fees (excluding the 20% deposit) and all accommodation and transfer fees are FULLY RETURNABLE if cancellation is received by Severnvale at least 14 days before the course start date. Severnvale reserves the right to deduct any bank charges from a refund in the event of any cancellation.

3.2 If cancellation is received less than 14 days, but more than 7 days before the course start date (for a reason other than those which could reasonably be insured against – see sections 3.4 below) 50% of the course fees will be refunded plus all host family and airport transfer fees.

3.3 If cancellation occurs less than 7 days before the course start date, or if a student cancels part of a course after course commencement (for a reason other than those which could reasonably be insured against – see sections 3.4 below):

3.3.1 50% of course fees will be refunded for all complete weeks of the cancelled period (subject to exclusions in section 3d below) except the first week of the cancelled period which will be charged in full,

3.3.2 all remaining accommodation fees will be refunded in full less 2 weeks' accommodation fee which will be retained,

3.3.3 a cancellation fee may be charged for airport transfers cancelled less than 48 hours before arrival.

3.4 Severnvale Academy strongly recommends that you book travel, health and cancellation insurance for the period of your visit to the UK.

3.5 Special note for students from countries from which a visa is required to study in the UK. In the event that your visa application is refused, we shall ask you to send a scanned copy of the complete refusal notice. When we are satisfied that the refusal notice is genuine, all fees received by Severnvale will be refunded except the registration fee plus any courier and/or postal fees incurred in sending to you documents associated with your course.

3.6 Postponement of courses will be assessed in the same way as the Cancellation Conditions. Severnvale reserves the right to exercise its discretion depending on the circumstances surrounding postponement.

4. RETURN OF COURSE FEES IN THE EVENT OF THE STUDENT TAKING A PERIOD OF LEAVE

Periods of leave of 1 week or longer within a course will not be charged for if we are notified of these before the course begins. For longer periods of leave within a course which are notified after arrival, we will refund 40% of the course fees for the period. Periods of leave of less than 1 week are charged for in full. Host family accommodation for periods of leave within a course will be charged for in full.

5. CANCELLATION OF COURSES BY SEVERNVALE, AND OUR RIGHT TO REFUSE BOOKINGS

Severnvale has the right to refuse or cancel bookings in exceptional circumstances. In the event of Severnvale cancelling a booking, all deposits, course fees and other fees received will be returned. Severnvale will not accept liability for air or other transport fares lost due to cancellation, or any other costs incurred by clients.

6. PAYMENT METHODS The following payment methods are acceptable to Severnvale:

6.1 Our preferred method via credit card or online transfer through our partners "Flywire" (this may be the cheapest method, as there are no bank charges applied by Flywire). In this case, you need to register at Severnvale and have an invoice number from us. To proceed go to the following web address: <https://severnvale.flywire.com> and choose whether you want to pay by Credit/Debit card or online transfer and follow the instructions.

6.2 International swift bank transfer to Severnvale's bank account (details provided on invoice). **IMPORTANT - PLEASE NOTE** that you are responsible for all bank charges if you decide to pay by this method, and if we do not receive the full amount of the invoice, we will normally need to ask for the remaining

payment to be made. Typically it may be cheaper to pay via "Flywire", as mentioned in payment method 6.1 above.

If payment is made by bank transfer, you are responsible for all bank transfer charges. If reduced payment is received for whatever reason, Severnvale will request you to pay the remaining fees when you arrive.

7. PRIVACY POLICY

We take our students' privacy seriously. Please refer to our privacy policy for guidance if you have any concerns, or would like to discuss your data. To request a copy of this policy you can always contact our Data Protection Officer

8. OUR RIGHTS TO EXPEL STUDENTS

8.1 Severnvale reserves the right to expel students who:

8.1.1 do not obey the rules of the Academy

8.1.2 break any British laws

8.1.3 abuse the Academy's staff, students, host families, or who wilfully damage property

8.1.4 bring the Academy into disrepute

8.1.5 attend less than an average of 85% of the course or persistent lateness.

8.2 In the event of expulsion being necessary, no course fees will be returned.

9. LIABILITY

Severnvale Academy Ltd and its owners, directors, employees and associates accept no liability for any losses or expenses due to delay, sickness, quarantine or any other cause.

10. Illness or disease

10.1 School closure: Severnvale reserves the right to close the school due to an outbreak or contraction of the virus Covid-19 or other notifiable illnesses at the premises or within the Academy's community, either if required by Public Health England, UK law or upon decision of the Directors. Return of course and other fees in these circumstances will be dealt with in accordance with the Cancellation Conditions clause 5 where a course has not started prior to closure. If a student has started their course the refund will be calculated on a pro-rata basis for the portion of the course and accommodation that has been cut short.

10.2 If a student cannot travel to attend their course due to a government imposed ban on travel or quarantine requirements on arrival in the UK, students will be permitted to postpone their course start date for up to 12 months at no charge.

10.3 Symptoms of Covid-19 leading to non-attendance: Students who display symptoms of Covid-19 must report immediately to the Directors via telephone/virtual method. Refunds will be provided for any such period of non attendance in line with clause 4. The student will be liable for any additional accommodation fees due to a required extension of the stay due to self-isolation requirements. For accommodation booked through third parties, please ensure you familiarize yourself with their specific cancellation terms prior to booking.

11. COURSE SUBSTITUTION

11.1 In the event that no group class is formed at the student's appropriate language level (as assessed by the Principal), Severnvale reserves the right to provide 1 to 1 tuition for 50% of the number of hours of the group classes (excluding "guided study" lessons) for the same price as the group lessons. This will be provided on a goodwill basis and will be kept under constant review at the Directors' discretion.

1. PAYMENT and CANCELLATION CONDITIONS

Full payment for your lessons must be made via our online payment portal (<https://severnvale.flywire.com>) within 24 hours of receiving an email confirmation of the lesson. Payment can be made via online bank transfer or credit card.

2. CANCELLATION CONDITIONS (please read carefully)

Online lesson fees will be refunded in full if cancellation is received by Severnvale at least 24 hours before the lesson start. If cancellation is received less than 24 hours before the start of the lesson or the student does not attend the lesson within the first 10 minutes no refund will be applicable.

Postponement of courses will be assessed in the same way as the Cancellation Conditions. Severnvale reserves the right to exercise its discretion depending on the circumstances surrounding postponement.

3. CANCELLATION DUE TO TECHNICAL ISSUES

If technical issues mean that the lesson cannot go ahead, the teacher and student can agree to reschedule at another time at no additional cost, at the discretion of Severnvale Academy. Severnvale and the student will endeavor to resolve any issues. Early termination of a lesson and the circumstances must be notified to Severnvale by the student within 24 hours of the lesson to facilitate a decision around rescheduling.

4. CANCELLATION OF LESSONS BY SEVERNVALE, AND OUR RIGHT TO REFUSE BOOKINGS.

Severnvale has the right to refuse or cancel bookings in exceptional circumstances. In the event of Severnvale cancelling a booking fees for future lessons will be returned. Severnvale will not accept liability for any costs incurred by clients due to cancellation.

5. PRIVACY POLICY: We take our students' privacy seriously. Please refer to our privacy policy for guidance if you have any concerns, or would like to discuss your data. To request a copy of this policy you can always contact our Data Protection Officer

6. LIABILITY: Severnvale Ltd and its owners, directors, employees and associates accept no liability for any losses or expenses due to delay, sickness, quarantine or any other cause.